

In the development of the SVS Forward Plan 2008-2011, the underpinning vision, mission, values and charitable objectives were reviewed. Whilst no change was made to the charitable objects, the Vision, Mission, Key Aims and Values were agreed as follows:

SVS Vision is of a city in which all people are inspired to make positive contributions to their communities.

SVS Mission Statement: SVS aims to support a vibrant voluntary and community sector with a strong voice and the best of support. SVS actively promotes voluntary action and the provision of essential services to vulnerable communities. The summary strapline remains “**Promoting Voluntary Action**”.

In summary, the Eight **Key Aims** are:

Voluntary Sector Support

1. Services and support
2. Liaison
3. Representation
4. Development work
5. Strategic partnerships
6. Promoting volunteering and voluntary action
SVS Services
7. Quality Services
Governance
8. Governance and performance

SVS Values are Passion, Inclusiveness, Independence, Innovation and Partnership.

SVS is the umbrella organisation for the local voluntary sector and provides an independent voice and support as well as managing projects.

SVS is grateful for the funding and support it receives from many organisations and individuals including Southampton City Council, Southampton City PCT, other public bodies and charitable trusts.

Southampton Voluntary Services

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Office Opening hours

9.30am-4.00pm Monday to Friday

Parking

SVS has five short stay parking spaces for deliveries only situated at the rear of the building along with two disabled spaces. There is also two hour parking on St Mary Street, three hour parking in Ascupart & James Street car parks, all day parking in the East Street shopping centre car park and on-road meters around Hoglands Park opposite the VAC.

Registered Charity No. 1068350
Company No. 3515397
Company Limited by Guarantee



Southampton Voluntary Services

SUMMARY OF SVS 3 YEAR FORWARD PLAN 2008-2011

The SVS Forward Plan 2008-2011 was developed through discussions and consultations with SVS members, staff and volunteers, including the Executive Committee and our external stakeholders.

The full plan details the process, including the review of the underpinning vision, mission, values and charitable objectives.

This summary gives details of the eight key aims identified for SVS to which targets and outcomes are linked. It also details the key organisational targets.

The Forward Plan 2008-2011 is available on the SVS website or we will be pleased to send you a copy.

If you have any comments or would like any further information then please give us a ring, write or email us at the address overleaf.



Our key **work programmes** for the period 2008-2011 are summarised as follows:

Services and support

- One to one work with groups
- Training for groups & individuals
- Library & equipment loan
- Funder Finder & funding advice
- Room hire
- Events & workshops
- SVS information services

Liaison

- SVS Forums & Networks
- Forums Link
- Practitioner links
- Presentations, awareness raising, joint events & conferences
- Links to Neighbourhood Partnerships & Management

Representation

- Forums
- Steering Groups
- Advocacy
- Forums Link and electoral process for VCS representatives
- Input to RAISE, NCVO, NAVCA, Volunteering England & other sector bodies
- Implementation of Guidelines for Representation

Development work

- One to one work with groups
- SVS information services
- Research & highlighting gaps in provision & unmet needs
- CRB umbrella service
- Good practice guidance on policies & procedures
- Trustee Development Programme

Strategic partnerships

- Support to VCS to achieve City of Southampton Strategy outcomes
- Facilitate sector representatives on Southampton Partnership
- Outreach widely in the city
- Implementation of Compact and Codes of Practice

Promoting volunteering and voluntary action

- Volunteer information sessions & outreach
- Volunteer involvement in all areas of SVS work
- Volunteer Co-ordinators Group good practice advice
- Volunteers Certificate Scheme
- Training & good practice advice
- Promoting active citizenship, social cohesion & civil society

Quality Services

- Service delivery to specified targets & relevant quality standards
- Securing longer term funding / contracts
- User involvement in service delivery

Governance and performance

- Maintain Governance Code Principles
- Expand ICT, database & web effectiveness
- Develop SVS Communication & Marketing strategy
- Harmonise terms & conditions
- Maximise income opportunities
- Develop Key Performance Indicators (KPIs) for SVS
- Grow membership, review member pack & member services
- Gain & continue to meet Quality Standard requirements

Key areas for which we will seek additional funding:

SVS sees the next three years is more likely to be a period of consolidation than of growth.

Our aspiration is not to stand still but to build steadily from a strong and consolidated base. Opportunities to apply for funding for additional work are likely to arise and, where appropriate, SVS will seek out these opportunities in the areas of Small group support including in new and emerging communities; Procurement, contracting and tendering; Adult & supported volunteering; Funding & financial management; ICT; Asset management; User and carer voice; Trustee development; Local neighbourhood focused outreach & development including Good Neighbour and Community Care Groups; and for further development at the Voluntary Action Centre. SVS will normally not seek to compete with member organisations, as to do so would undermine the sector we seek to serve. SVS will also consider Social Business opportunities, where appropriate.